

## ISLANDAIRE GENERAL TERMS & CONDITIONS

This WARRANTY requires that the Owner, or his agent, install the unit in accordance with National Electrical Code and any applicable heating or electrical codes, and in accordance with the Company's installation instruction. This WARRANTY further requires that the Owner perform reasonable and necessary maintenance on the unit throughout the full term of the WARRANTY period. Proof of necessary maintenance required upon request.

The sole obligation of this WARRANTY shall be only for defects attributed to normal failure of the electrical, electronic and/ or mechanical functions of the unit. This WARRANTY does not extend to, and the Company shall not be liable for, abuse or misuse of the unit as may be determined by inspection of the unit by the Company or its Authorized Service Agent. Damage and/or repairs to cabinets and all exterior components, related ductwork, cleaning of drains, fuses, filters, batteries, knobs, etc. are not covered. Normal maintenance needed to keep the unit in "good operating condition" is not covered. This includes, but is not limited to, cleaning, filter changes or cleaning, tune-ups, adjustment of customer controls and customer product education. An authorized HVAC service company must properly maintain unit on an annual preventative maintenance program. If not properly maintained, warranty is void.

The following conditions are not Manufacturing Defects and therefore are not covered under this warranty:

Damage or failure of a unit due to improper air supply to air cooled condensers and evaporator coils, improper cleaning of the evaporator coil, damage or failure caused by misapplication, improper installation, tampering, alteration or failure to properly maintain unit, rust and corrosion, damage due to transportation or handling prior to and during installation, Acts of God, nature, violence, impact, fire, lightning, power failures and/or surges, electrical overloads, blown fuses, inadequate or interrupted electrical service, use of improper electrical protective devices or operation of the unit on a power supply other than covered by rating of the unit.

Additional or unusual utility bills incurred due to any malfunction or defect of a covered unit, the cost of gaining access to or removal of a unit that requires special equipment or tools such as cranes, ladder truck, etc. are not covered. This WARRANTY shall not obligate the Company to bear the cost or any liability or responsibility for secondary charges such as for installation or removal or for lost profits or consequential damages. Labor, material, expenses or equipment required to comply with laws imposed or set forth by any government agencies are not covered by this WARRANTY.

All Warranties are void if the unit and/or its refrigeration circuit has been damaged, misused, subjected to abnormal use or service, or if its serial number has been altered, defaced or removed, or if payment of the equipment is in default. Modifications not authorized in advance by The Company are not covered and may void this warranty. The WARRANTY does not cover corrections to conditions due to misapplication, improper installation or inadequate wiring, inadequate voltage conditions or unauthorized opening of the refrigeration circuit. Nuisance calls, emergency calls and equipment removal are not covered by this WARRANTY.

**LIMITED WARRANTY - SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.**

**Thank you for purchasing Islandaire equipment. For any questions regarding your Warranty Coverage, contact Islandaire Customer Service Department at 800-886-2759**

This WARRANTY is administered by the Manufacturer,

Islandaire  
22 Research Way  
East Setauket, NY 11733  
800-886-2759 or 631-471-2900

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Place Postage Here
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**Islandaire  
Attn: Warranty Registration  
22 Research Way  
East Setauket, NY 11733**



Manufacturer of Quality Air Conditioning and Heating Products

LIMITED TWENTY-FOUR MONTH PARTS ONLY WARRANTY COVERING ISLANDAIRE THRU-WALL AIR CONDITIONERS & HEAT PUMPS

THIS WARRANTY APPLIES TO THE AIR CONDITIONER UNIT ("THE UNIT") THAT IS THE SUBJECT OF THIS SALE AND IS IN LIEU OF ALL OTHER WARRANTIES EXPRESSED OR IMPLIED. THIS WARRANTY DOES NOT APPLY TO ANY ACCESSORY THAT IS NOT A PART OF THE UNIT AS SHIPPED BY ISLANDAIRE THIS WARRANTY APPLIES ONLY TO THE ORIGINAL EQUIPMENT AT THE ORIGINAL INSTALLATION LOCATION. PROOF OF PROPER, ROUTINE MAINTENANCE WILL BE REQUIRED IN ORDER TO MAINTAIN EXTENDED WARRANTY.

ISLANDAIRE the "Company" of East Setauket, New York warrants that the unit is free from defects in material and workmanship under normal use and service, for the twelve-month period following the date of installation\*.

WARRANTY Coverage includes repair or replacement, at the Company's option, of any defective parts that fail under normal use for the first 24 months after the date of equipment installation\* under the terms, conditions and limitations of the warranty. All defective parts shall be returned within thirty days after removal to the Company at such locations as the Company may designate. Islandaire reserves the right to impose an inspection charge and/or a restocking fee in cases where parts or equipment have been improperly returned as defective and/ or as being in warranty. A warranty part can only be replaced one time over the duration of the warranty period.

WARRANTY coverage also includes Labor Charges on all covered repairs performed by an Islandaire Authorized Service Company in accordance with the terms, conditions and limitations of the warranty. Extra charges such as emergency calls, nuisance calls, mileage, overtime or shipping are not covered. Check, test, and start by an experienced person are the responsibility of the installing contractor. Check, test and start shall include physically operating each unit in both cooling and heating modes and correcting any minor deficiencies noted. On occasion, wires may become disconnected or components may be dislodged from their bases as a result of rough handling during transport, causing improper functioning of the unit. Correction of these minor conditions is part of Check, Test, and Start.

This WARRANTY shall not obligate the Company to bear the cost of labor in replacing any assembly or component part of the unit, nor does the Company assume any liability or responsibility for secondary charges, expenses for installation or removal or for lost profits or consequential damages.

IN NO EVENT SHALL THE COMPANY'S MAXIMUM LIABILITY EXCEED THE SELLING PRICE OF THE UNIT CLAIMED TO BE DEFECTIVE

As a condition precedent to the Company's obligation under this WARRANTY, it shall be the obligation of the Owner during the designated WARRANTY period to furnish the following information to the Company within three days after unit failure: 1) Model Number and Serial Number of unit involved, 2) A full and complete description of the problem encountered with the unit. Upon receipt of the above information, the Company will reply to the Owner within a period not to exceed fifteen working days, with a description of the action the Company desires to take.

Contact the Islandaire Customer Service Department at 800-886-2759.

To validate this WARRANTY, you must complete the registration information below and return the pre-addressed card to Islandaire within seven days of equipment installation. The actual warranty type for your equipment is stated on the original Islandaire invoice for said equipment. Proof of installation date is required. \*Please be advised where no Warranty Registration Card has been returned, the original date of invoice of the equipment shall become the start date of the warranty period.

For your convenience, be sure to record your product information where indicated:

Model: \_\_\_\_\_ Serial Number: \_\_\_\_\_ Date Installed: \_\_\_\_\_

WARRANTY REGISTRATION FOR ISLANDAIRE

Owner Name: \_\_\_\_\_ Warranty Code: WARR ISL24

Address: \_\_\_\_\_

City: \_\_\_\_\_ State/Province: \_\_\_\_\_ Postal Code: \_\_\_\_\_

Physical Address of Installation of Equipment: \_\_\_\_\_

City: \_\_\_\_\_ State/ Province: \_\_\_\_\_ Postal Code: \_\_\_\_\_

Installing Contractor Name: \_\_\_\_\_ Phone: \_\_\_\_\_

Model #: \_\_\_\_\_ Serial #: \_\_\_\_\_ Date Installed: \_\_\_\_\_